

My employer works closely with FORD - FORD provides all the printers and copiers in addition to software. I have a personal printer in my office and there is a large printer in the back room that is shared by two departments consisting of 9 employees. The service crew is great, anytime we are in need of toner replacements they usually know even before I do - this makes it easy to manage office operations when the little things are taken care of. FORD's Paperless division, Paperless Technologies, helped out big last year. Our offices were flooded and Paperless came in and scanned all the damaged documents. I can access them straight through Excel and they are indexed – I am almost happy the flood came!

**Crystal Simmons**